

CMC RESCUE, INC.

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## SALES DEPARTMENT

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## CMC RESCUE

SCHOOL P.O. Box 366 Verdugo City, CA 91046-0366 USA Tel: 818-240-0650 Fax: 818-240-09274 April 15, 2009

## PRODUCT RECALL NOTICE CMC Rescue Rack Part No. 300890, Rev. 00 and 01 All lot numbers

CMC Rescue recently submitted the Rescue Rack, part number 300890, for recertification to NFPA 1983 (2006 edition). During the testing process it came to light that some of the bars on racks in the field may fall just short of the requirements for General Use rating. While all bars in the field do still meet Light Use rating requirements, and with appropriate technique and systems set-up will still provide ample safety margins in General Use applications, we want to ensure that all of our customers have certified products that provide all the performance expected from the CMC brand. To that end, we've updated the bars to provide even greater safety margins and overall performance and are recalling all bars currently in the field for replacement at no cost.

CMC recognizes that most of our customers do not wish to be without a rack in case the need arises. To ensure timely replacement of your bars, please contact our Sales department by e-mail at recall@cmcrescue.com or by fax at 800-235-8951 immediately upon receipt of this notice to verify that we have your correct Ship To information and we will send you a new set of bars along with instructions for the prepaid return of your current set. The replacement bars will also come with simple assembly instructions.

We apologize for any inconvenience this may cause and want to ensure you that your safety is our highest concern.

Sincerely,

Steve Boothby Supervisor, Quality & Engineering