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**Product Information Notice**  
11mm CMC™ CLUTCH™ by HARKEN INDUSTRIAL™

August 18, 2020  
Part Number: 335011

Dear Valued Customer,

As part of CMC's ongoing commitment to delivering high quality safety equipment, we are notifying customers of the following information related to the 11mm CMC CLUTCH by HARKEN INDUSTRIAL.

Please note the CLUTCH remains safe and functional in accordance with NFPA and CE certification standards and the high bar CMC and Harken Industrial set for our products.

Through our internal quality control and inspection process, we identified a cosmetic issue in a limited number of 11mm CLUTCH units due to inherent tolerances in the manufacturing of the device.

This discrepancy presents as a discolored sliver or gap in the Moving Side Plate approximately 4mm (0.157in) in length as shown in the photos below. The area in question is only visible when the Moving Side Plate is open and remains hidden when the CLUTCH is in use.

CMC performed standard Quality Control and functional product testing to confirm no impact to safety, performance, function, or strength for affected units. All CLUTCH units that have this cosmetic issue are within the design specifications and can remain in service. CMC and Harken Industrial are collaborating on a manufacturing process change to eliminate this cosmetic issue in future CLUTCH units.

If you have any questions about this Information Notice, please contact CMC Customer Support at 800-513-7455.

