



cmcpro.com
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Product Information Notice

June 25, 2025

Product: CAPTO™

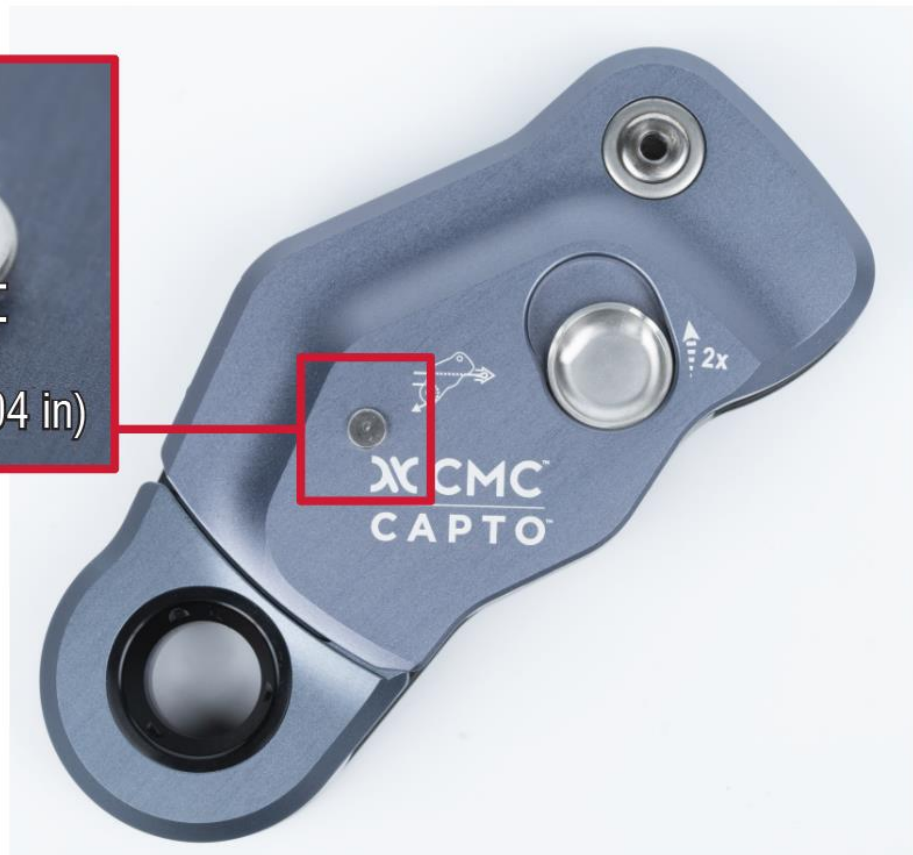
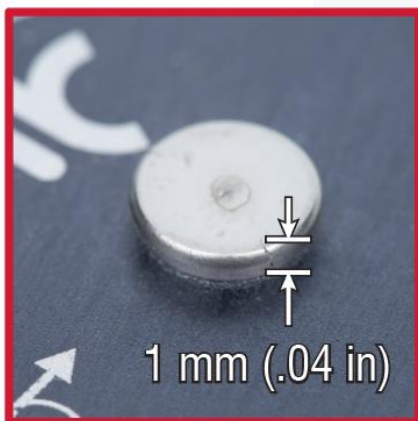
Part Numbers: 336011 & 336013

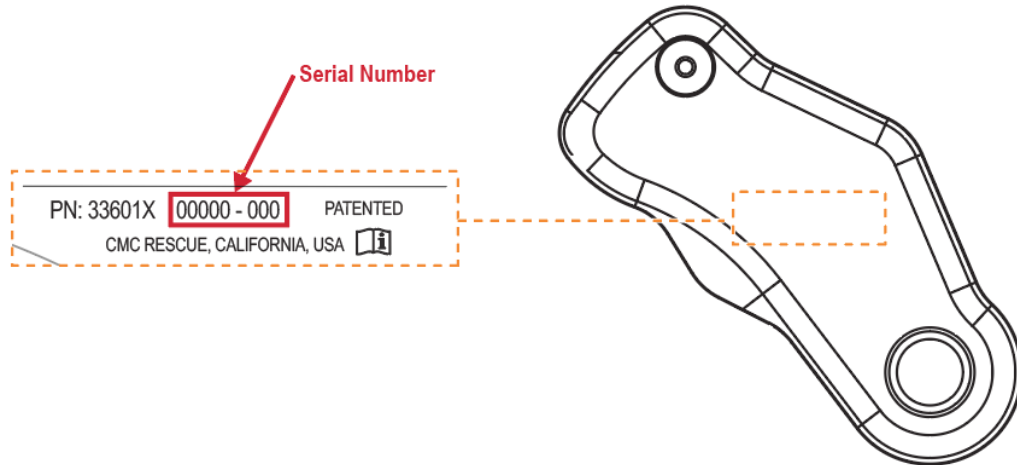
Numbers: 25001 through 25135

Dear Valued Customer,

Through our internal inspection process, CMC has identified a limited number of CAPTOs (Part Numbers 336011 & 336013) where the forming process of the latch rivet caused micro cracks in the surface of the rivet head. We have thoroughly evaluated this issue and determined that these surface cracks have no short-term or long-term impacts on the function or safety of the product and are purely cosmetic. While we have contained and corrected the issue, it is possible that a small quantity of CAPTOs produced January through March 2025, with serial numbers 25001 through 25135 may show this micro crack and have been placed into service. Please refer to the illustrations below.

Example:





All CAPTO units that have this cosmetic issue are within the design specifications and can remain in service, however if you feel you have a CAPTO that exhibits this issue and would like a replacement, please reach out to our customer experience team at 800-513-7455, or info@cmcpro.com.

Thank you for your continued trust and support!

CMC Employee Owners